Case 4:10-cv-03330 Document 102 Filed in TXSD on 04/06/12 Page 1 of 1 UNITED STATES DISTRICT COURT FOR THE SOUTHERN DISTRICT OF TEXAS

HOUSTON DIVISION

April 6, 2012

Notice regarding CM/ECF User Account

Dear Bonnie E Spencer:

We have received a CM/ECF notice returned to us as undeliverable from clerk3@spencer-law.com on the CM/ECF account of Bonnie E Spencer.

Case number(s): 4:10-cv-03330

Date(s): 4/4/2012

Reason: Unable to deliver message to the following recipients, due to being unable to connect successfully to the destination mail server. clerk3@spencer-law.com

The referenced email address has been deleted from your CM/ECF account.

Please review your CM/ECF account as soon as possible and make any changes as needed using the steps below:

- 1. Log into your CM/ECF electronic filing account;
- 2. Choose Utilities > Your Account > Maintain Your
- 3. Modify your address or phone number information, if needed.
- 4. Click on the Email Information button near the bottom of the screen;
- 5. Click on the incorrect email address link on the left side of the screen which will cause the email address to display in a text field on the right side of the screen;
- 6. Modify your email address in the text field immediately; NOTE: When modifying your primary email address, if you remove the incorrect primary email address and click anywhere outside of the text field while a complete email address is not in the text field, all of your configurations and secondary email addresses will be removed;
- 7. When done, click the Return to Person Information Screen button on the left side of screen;
- 8. Click the Submit button. If a screen displays with the message "Select the cases to be updated," select Update All, and then click the Submit button.

Contact the ECF Helpdesk at district ecf helpdesk@txs.uscourts.gov if you have any questions.

David J. Bradley, Clerk

By: Terri Ferguson, Deputy Clerk